

EXAMPLES OF RECENT MANDATES

Treasury Board of Canada Secretariat: exploratory study of the issues at stake in the implementation of Parts IV, V and VI of Canada's *Official Languages Act*.

Department of Canadian Heritage: the summative evaluation of the *Roadmap for Canada's Linguistic Duality 2008-2013* along with the summative evaluation of the Official Languages Support Programs.

Consortium national de formation en santé: study of integration models and practices of health professional immigrants trained abroad

Office of the Commissioner of Official Languages: facilitation and report of a National Forum on the implementation of Part VII of the *Official Languages Act* of Canada.

Ontario Ministries of Education and of Training, Colleges and Universities: evaluation (formative and summative) of the implementation of the Canada-Ontario Agreement on Minority Language Education and Second Official Language Instruction 2009-2010 to 2012-2013.

Department of Justice: evaluation of the Accountability and Coordination Framework of the *Roadmap for Canada's Linguistic Duality* – Justice component.

UNIVERSALIA

Our Canadian practice

Universalia is a management consulting firm recognized around the world for its services in program and organization evaluation as well as in training. It offers services in strategic research and program evaluation for Canadian programs and public policies.

Universalia has formed a team of consultants and external experts with extensive experience in research and evaluation. The members of the team have carried out mandates for Canadian Heritage, Justice Canada, the Office of the Commissioner of Official Languages, the Treasury Board of Canada Secretariat, Citizenship and Immigration Canada, school boards and organizations representing the Francophone and Anglophone communities of Canada and Québec, Ministries of Education, etc.

Our Services

- Program and project evaluation, whether formative or summative
- Evaluation of networks and groups of organizations
- Portfolio evaluation for foundations and donor agencies
- Monitoring of projects and programs
- Capacity building in monitoring and evaluation
- Strategic studies and consulting

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EXAMPLES OF OTHER MANDATES

Citizenship and Immigration Canada: assistance for the special study of the Settlement Program and the Implementation of the Modernized Approach.

Public Health Agency of Canada: development of a guide on the preparation of project evaluation reports for the Federal Initiative to Address HIV/AIDS in Canada.

Atlantic Canada Opportunities Agency: review of the mandate of the Enterprise Cape Breton Corporation.

Canadian Bar Association: support for capacity building in monitoring and evaluation

Rockefeller Foundation: strategic consulting for evaluation capacity-building within the Foundation

International Organization of La Francophonie: training of all staff in results-based management

UNESCO: evaluation of the Global Monitoring Report on the state of education around the world

Our firm

For more than 30 years, Universalia has conducted evaluations of programs and organizations in both Canada and over a hundred other countries. Together with our permanent staff of over thirty professionals at offices in Montréal and Ottawa, the firm draws on a vast network of experts around the world who work with us as associates.

Universalia is known for the quality and timeliness of its services in consulting, monitoring and evaluation. Its expertise is often needed in providing guidance and training in evaluation and management for the staff of large global organizations. Its publications are highly respected, particularly in organizational evaluation.

UNIVERSALIA OFFERS ITS SERVICES IN ENGLISH, FRENCH, AND SEVERAL OTHER INTERNATIONAL LANGUAGES.



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Our Clients

In Canada, Universalia's clients include the Ontario Ministries of Education and Native Affairs, the Atlantic Canada Opportunities Agency, Canada Economic Development for Québec Regions, the Canadian International Development Agency, Health Canada, Canadian Heritage, Citizenship and Immigration Canada, the Treasury Board Secretariat, Human Resources and Skills Development Canada, Indian and Northern Affairs Canada, Canada Mortgage and Housing, the Canadian Institute for Research on Linguistic Minorities, the Office of the Commissioner of Official Languages, the Lucie and André Chagnon Foundation, the Ontario Trillium Foundation, etc.

At the international level, Universalia's services have been retained by German, British and Swedish Cooperation, the Rockefeller, Ford and Agha Khan Foundations, the World Bank, the Caribbean Development Bank, the Inter-American Development Bank, several United Nations agencies (UNDP, UN Women, UNESCO, UNFPA, UNHCR, UNOPS, UNESCO...), the International Development Research Centre, and many others.