

#### EXAMPLES OF RECENT MANDATES IN OFFICIAL LANGUAGES

Treasury Board Secretariat of Canada: exploratory study of the issues at stake in the implementation of Parts IV, V and VI of Canada's *Official Languages Act*.

Citizenship and Immigration Canada: review of research on immigration in official languages minority communities.

National Federation of Francophone School Boards: Special Advisor to the Steering Committee organizing the National French Education Summit of 2012.

Office of the Commissioner of Official Languages: leadership and proceedings of the Discussion Forum on the implementation of Part VII of the *Official Languages Act* of Canada.

Ontario Ministries of Education and of Training, Colleges and Universities: evaluation (formative and summative) of the implementation of the Canada-Ontario Agreement on Minority Language Education and Second Official Language Instruction 2009-2010 to 2012-2013.

Co-researcher with the Community-University Research Alliance on Knowledge-based Community Governance, University of Ottawa.

# UNIVERSALIA

## Universalia and Official Languages

Universalia is a management consulting firm recognized around the world for its services in program and organization evaluation as well as in training. It now offers services in strategic research and program evaluation in the area of *official languages*.

Universalia has formed a team of consultants, analysts and external experts with extensive experience in research and evaluation in the official languages sector. The members of the team have carried out mandates for Canadian Heritage, Justice Canada, the Office of the Commissioner of Official Languages, the Atlantic Canada Opportunities Agency, the Ministerial Conference of the Canadian Francophonie, school boards and organizations representing the Francophone and Anglophone communities of Canada and Québec, Ministries of Education, etc.

## Services

- Program and project evaluation, whether formative or summative
- Evaluation of networks and groups of organizations
- Portfolio evaluation for foundations and donor agencies
- Monitoring of projects and programs
- Capacity building in monitoring and evaluation
- Strategic studies and consulting

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#### EXAMPLES OF OTHER MANDATES

Canadian International Development Agency: review of CIDA's organizational assessment guide and training of development officers.

Public Health Agency of Canada: development of a guide on the preparation of project evaluation reports for the Federal Initiative to Address HIV/AIDS in Canada.

Atlantic Canada Opportunities Agency: review of the mandate of the Enterprise Cape Breton Corporation.

Canadian Bar Association: support for capacity building in monitoring and evaluation

Rockefeller Foundation: strategic consulting for evaluation capacity-building within the Foundation

International Organization of La Francophonie: training of all staff in results-based management

UNESCO: evaluation of the Global Monitoring Report on the state of education around the world

## Our firm

For more than 30 years, Universalia has conducted evaluations of programs and organizations in both Canada and over a hundred other countries. Together with our permanent staff of over thirty professionals at offices in Montréal and Ottawa, the firm draws on a vast network of experts around the world who work with us as associates.

Universalia is known for the quality and timeliness of its services in consulting, monitoring and evaluation. Its expertise is often needed in providing guidance and training in evaluation and management for the staff of large global organizations. Its publications are highly respected, particularly in organizational evaluation.

UNIVERSALIA OFFERS ITS SERVICES IN ENGLISH, FRENCH, AND SEVERAL OTHER INTERNATIONAL LANGUAGES.



# UNIVERSALIA

## Our Clients

In Canada, Universalia's clients include the Ontario Ministries of Education and Native Affairs, the Atlantic Canada Opportunities Agency, Canada Economic Development for Québec Regions, the Canadian International Development Agency, Health Canada, Canadian Heritage, Citizenship and Immigration Canada, the Treasury Board Secretariat, Human Resources and Skills Development Canada, Indian and Northern Affairs Canada, Canada Mortgage and Housing, the Canadian Institute for Research on Linguistic Minorities, the Office of the Commissioner of Official Languages, the Lucie and André Chagnon Foundation, the Ontario Trillium Foundation, etc.

At the international level, Universalia's services have been retained by German, British and Swedish Cooperation, the Rockefeller, Ford and Agha Khan Foundations, the World Bank, the Caribbean Development Bank, the Inter-American Development Bank, several United Nations agencies (UNDP, UN Women, UNESCO, UNFPA, UNHCR, UNOPS, UNESCO...), the International Development Research Centre, and many others.